

Service Title:

Information Technology**502****Manager: Bob Clark****No. of Staff (FTE)****33****Brief Description:**

The I.T. Services Division is a central support service providing Information Technology services to a wide range of clients as follows : All Directorates of the Council; Adult Social Care; Members; Joint Working agencies (ie Youth Justice); Coroners.

A wide range of I.T. Services are offered : eg. Operational support of all the Council's central computers; PC support and support of the telephone and data networks; Technical Software Development teams to develop, install and maintain all the Council's computer systems; Provision of a centralised I.T. Help Desk; Corporate purchasing of IT hardware and software; provision of I.T. training to both internal and external clients; I.T. disaster recovery/security services; Development of Corporate I.T. Strategies/Policies.

Financial Details:

2012 / 2013
£'000 restated

	2013 / 2014 £'000	2014 / 2015 £'000	2015 / 2016 £'000	2016 / 2017 £'000
1,488 Employees	1,273	1,290	1,302	1,315
17 Transport & Travel	6	6	6	6
1,040 Supplies & Services	1,095	925	939	953
2,545 Total Expenditure	2,374	2,221	2,247	2,274
Reserves	-183			
-13 Other Income	-13	-13	-13	-13
-13 Total Income	-196	-13	-13	-13
2,532 Net Expenditure (Cash Limit)	2,178	2,208	2,234	2,261
-2,616 Support Services - Reallocation	0	0	0	0
83 Capital Charges	0	0	0	0
-1 Total Cost of Service	2,178	2,208	2,234	2,261